



Are you looking for a Care Home?

Care home life - what it's really like!

Healthwatch Sunderland has useful information available to help you make those difficult decisions.

We have gathered feedback from care home residents, their relatives & friends and staff who told us what it's like to live in the care homes across the city of Sunderland.

www.healthwatchesunderland.com

Get in touch!

Call: 0191 514 7145

Email: healthwatchesunderland@pcp.uk.net

Web: www.healthwatchesunderland.com



HWSunderland



@ HWSunderland

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healthwatch
Sunderland

Helping you get the best out of health and social care services



What is Healthwatch Sunderland?

We are an independent watchdog working across the city of Sunderland, including Washington and the Coalfields areas.

We listen to Sunderland residents of all ages, collecting their experiences of using local health and social care services. We keep track and look for trends in the feedback we gather, act upon it and use it to influence changes in services in the future.

**Remember....
If you don't tell us, we can't act!**

Keeping up to date

Sign up to our monthly e-newsletter

We will keep you up to date with local and national health and care news.

To sign up visit our website and go to:
'News'



Get involved become a Healthwatch Champion

Healthwatch Sunderland has an active group of local individuals who volunteer as Healthwatch Champions. They are committed to improving our health and care services, enjoy working with the local community and want to make a real difference.

As a Sunderland Healthwatch Champion you will get the chance to be the eyes and ears of Healthwatch Sunderland by helping to support a range of different engagement activities.

Interested?

Give us a call or check out our website for more information.

**Your
Voice Counts**

Tell us your views on local services
visit our website:
www.healthwatchesunderland.com
and hit the survey button

Information and Signposting

We can help you to find the right service for you, your family or someone you care for. Whether this is a health, social care, community or complaints service, give us a call - if we don't know, we will find out!

Healthwatch Sunderland can also signpost you to organisations which offer individual support or advocacy services if you wish to make a complaint about a health or social care service.

